

# NEWSLETTER

FEBRUARY 2026



## You said we did feedback

I don't take calls from private numbers because they are usually scams

- **We are removing the No Caller ID from our telephone number**

It would be great to have a Frequently Asked Questions page on the website

- **We now have an FAQ Chatbox where you can ask questions about a specific topic**

The pavement outside the practice is uneven and bumpy

- **We have now re-tarmacked the pavement outside the practice**

## How do I give feedback?

You can give us feedback on how we can improve via our website. Please follow the links below to find out more:

<https://www.summertownhealthcentre.co.uk/feedback>

<https://www.summertownhealthcentre.co.uk/accessibility-feedback-form>

## Practice Updates

### Staff Updates

We very sadly said goodbye to Dr Katie Camm in February but we are pleased to announce that Dr Ruth Lowe will be joining us in August.

### Building Update

The pavement outside the Summertown Health Centre was re-tarmacked at the beginning of February

### RSV Vaccinations

We are inviting eligible patients and running extra RSV vaccination clinics to ensure everyone between the ages of 75-79 are able to receive their RSV vaccine.

### Breast Screening

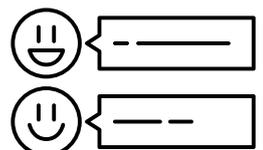
Our practice has been chosen next for the breast screening service (organised by postcode). Eligible patients aged 50-71 will be invited for mammograms over the next 1-2 months.

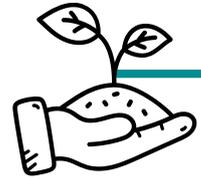
### Training

Our clinical staff have been attending face-to-face Oliver McGowan lived experiences training.

### Health Campaign

February is Heart Health Awareness month! We would like to remind all our patients to check their blood pressure regularly.





## Health Campaigns

### Bereavement Week - 2<sup>nd</sup> to 8<sup>th</sup> December

During Grief Awareness week we handed out Sweet Pea seeds and acorns in our Summertown waiting room so that anyone struggling with grief could plant something in memory of a loved one. We also had a practice learning afternoon where Dr Lynsey Bennett gave a training session to all our staff about Bereavement. Health Watch also visited to get feedback about their "Let's Talk about Dying" survey.

### Cervical Cancer Prevention Week - 19<sup>th</sup> to 25<sup>th</sup> January

During this period we handed out blue ribbons to our patients to share awareness about cervical cancer prevention with small cards to encourage our eligible patients to book their cervical smears for screening.



## Fitness and Wellbeing Opportunities

In January to start the new year, we wanted to share information about the current fitness and wellbeing opportunities in the local area. Please visit our website for more information: <https://www.summertownhealthcentre.co.uk/fitness-and-wellbeing>

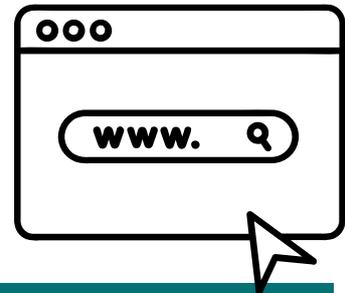
## NHS App Messaging

You may now receive your messages from us and messages about your care in the NHS App. The NHS App is a simple and secure way to receive messages from your trusted health care providers.

Make sure to turn on notifications for the NHS App to stay up to date. Download the NHS App or find the same services on the NHS website: [www.nhs.uk/nhs-app](http://www.nhs.uk/nhs-app)

## Online Triage System

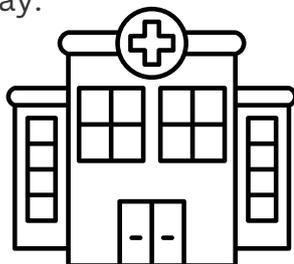
In December we switched our online consultation service from eConsult to Accurx and the link to this can be found on our website. You can use this to contact us about any health conditions, administration or sick note requests.



## Cotteslowe Room Extension

The addition of the new room at Cotteslowe was completed. We have estimated that it will allow us to have another 6500 appointments a year and we are hoping to have a GP based there full-time Monday-Friday.

We have had very positive feedback from patients attending appointments there so far and we hope that this also improves accessibility.



## Social Prescribing Day

Thursday 26<sup>th</sup> March 2026

A social prescriber is a healthcare professional who connects patients with non-clinical, community-based support to address social, emotional, or practical needs affecting their health.

Our social prescribers are **Sharon** and **Frances**, please ask our reception team for any further information or for how to be referred to them.